

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: CITY OF GARDEN GROVE

Water System Number: 3010062

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/24/2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: CODY NICOLAE
Signature: [Signature]
Title: WATER QUALITY TECH.
Phone Number: (714) 741-5399 Date: 6-24-2015

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☐ Posting the CCR at the following URL: www.
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.GARDEN-GROVE.ORG/CCR

- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.GARDEN-GROVE.ORG/CCR
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. . . .
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

CUSTOMERS CAN REQUEST A HARD COPY OF THE CCR BY
CALLING US @ 714-741-5395.

THE CCR IS ALSO AVAILABLE AT CITY FACILITIES.

Dear Resident:

The 2015 City of Garden Grove Water Consumer Confidence Report will be available by July 1, 2015.

This report contains information about the source and quality of your drinking water. Please go to **www.garden-grove.org/ccr** to view the 2015 Consumer Confidence Report. You must have Adobe Acrobat Reader installed on your computer to view the report.

If you would like a printed copy of the report mailed to you, please call (714) 741-5395 or email **wqdata@ci.garden-grove.ca.us**.

Thank you,

City of Garden Grove Water Services

Estimado Residente:

El 2015 Informe sobre la Confianza del Consumidor de Agua de la Ciudad de Garden Grove estará disponible el 1 de julio del 2015.

Este informe contiene noticias sobre las fuentes y calidad de su agua potable. Favor de mirar el 2015 Informe en el sitio de web: **www.garden-grove.org/ccr**. Se necesita tener Adobe Acrobat Reader instalado en su computadora para ver el informe.

Si Ud. prefiere una copia impresa del Informe, favor de llamar al (714) 741-5395 o mandar un correo electrónico al: **wqdata@ci.garden-grove.ca.us** y le mandaremos una copia por correo.

Muchas gracias,

La División de Servicios de Agua
de Garden Grove

Kính gửi Dân Cư:

Bản Báo Cáo Cẩn Mật cho Người Tiêu Thụ Nước của Thành Phố Garden Grove 2015 sẽ có sẵn vào ngày 1 tháng 7, 2015.

Báo cáo này bao gồm các thông tin về nguồn và chất lượng nước uống của quý vị. Hãy truy cập vào **www.garden-grove.org/ccr** để xem Bản Báo Cáo Cẩn Mật cho Người Tiêu Thụ của 2015.

Quý vị phải có Adobe Acrobat Reader cài đặt trên máy vi tính của quý vị để xem bản báo cáo.

Nếu quý vị muốn có một bản in của báo cáo gửi đến quý vị, xin vui lòng gọi (714) 741-5395 hoặc email **wqdata@ci.garden-grove.ca.us**.

Cám Ơn quý vị,

Dịch Vụ Nước của Thành Phố Garden Grove

주민께 드립니다:

2015년 가든 그로브시 수도 소비자 신뢰 보고서가 2015년 7월 1일 준비됩니다.

이 보고서에는 귀하의 식수에 대한 물의 원천과 품질에 관련된 정보가 들어있습니다. **www.garden-grove.org/ccr** 로 들어가서 2015년 소비자 신뢰 보고서를 보십시오. 귀하의 컴퓨터에 Adobe Acrobat Reader 를 설치되어야 본 보고서를 보실 수 있습니다.

프린트된 보고서를 우편으로 받아보시기를 원하시면, (714) 741-5395 로 전화하시거나, 또는 **wqdata@ci.garden-grove.ca.us**로 이메일로 연락주십시오.

감사합니다,

가든 그로브시 수도 서비스